

Message from Sandra Brummitt to External Vendors—Follow-up

To: External Vendor Distribution

From: Sandra Brummitt (Tameka Burke)

Date: August 4 2021

Subject: CLARIFICATION: Important Message From NiSource About Supply Chain Changes

Dear NiSource Business Partner,

We are sending a clarification regarding the update that you received on Friday, July 23, regarding the NiSource Supply Chain/Procurement organization. As we informed you, **the NiSource Supply Chain support model will be changing. However, we want to clarify that the invoicing process being used today has not changed as of this time.**

All NiSource suppliers should submit inquiries to procurement.support@nisource.com for general supply chain support, where our representatives will be available to support requests during set services hours of 7:00am to 7:00pm EST, Monday through Friday. In an emergency situation, suppliers can call 1-631-203-2055 for priority requests requiring immediate support.

Suppliers can still use the current methods they are using, and questions about invoices and payments should continue to be sent to Nisourceaccountspayable@nisource.com. Any questions about an invoice should that were emailed or mailed to Cognizant should continue to be send to NisourceAP@cognizant.com.

As a reminder, all general suppliers should now be using [SAP Ariba](#) for procurement, invoicing and other business partnership needs. Information on how to use SAP Ariba can be found on the NiSource website by navigating to www.nisource.com>company>doing business with us>current suppliers or by visiting <https://www.nisource.com/company/doing-business-with-us/current-suppliers> using Microsoft Chrome or an updated browser. If you continue to have difficulty with the link, try to copy and paste the address into an updated browser or navigate the page by visiting <https://www.nisource.com/> and following the prompts listed above.

A table of contact information is included for your information and reference below:

NiSource Supplier Contact List		
Support Area	Email Address	Emergency Support
General Supply Chain Support	procurement.support@nisource.com	1-631-203-2055
Invoices and Payment	nisourceaccountspayable@nisource.com	1-631-203-2055
Cognizant Issues or Support	NiSourceAP@cognizant.com	1-877-357-3911, Option 1
Ariba Registration or Enablement Support	supplierregistration@nisource.com	N/A

In the coming weeks, you may see additional information from NiSource regarding updates to our processes and procedures. We're working hard to streamline our internal processes to continue enhancing our relationship with our suppliers.

Thank you for your questions and your attention to this important matter. And, again, we sincerely appreciate your decision to provide service and support to the NiSource group of companies.

I look forward to keeping the dialogue going with you as you help us to live up to our commitment to be relentless champions of safety, service and comfort. Please continue to reach out to us with questions.

Sandra Brummitt
NiSource Vice President and Chief Tax and Procurement Officer